

### Where do we go from here? Learning from the response to Covid19 to help build a new normal

Hannah Anderson July 2020



### What we know

Public services are under immense pressure

#### Looming recession

The pressure of lockdown & effects of Covid19 is not shared equally

Centralisation and command & control are core operating principles for the govt.

Increased attention on the role of **public** services

Questions about which parts of the economy we invest in & value and why

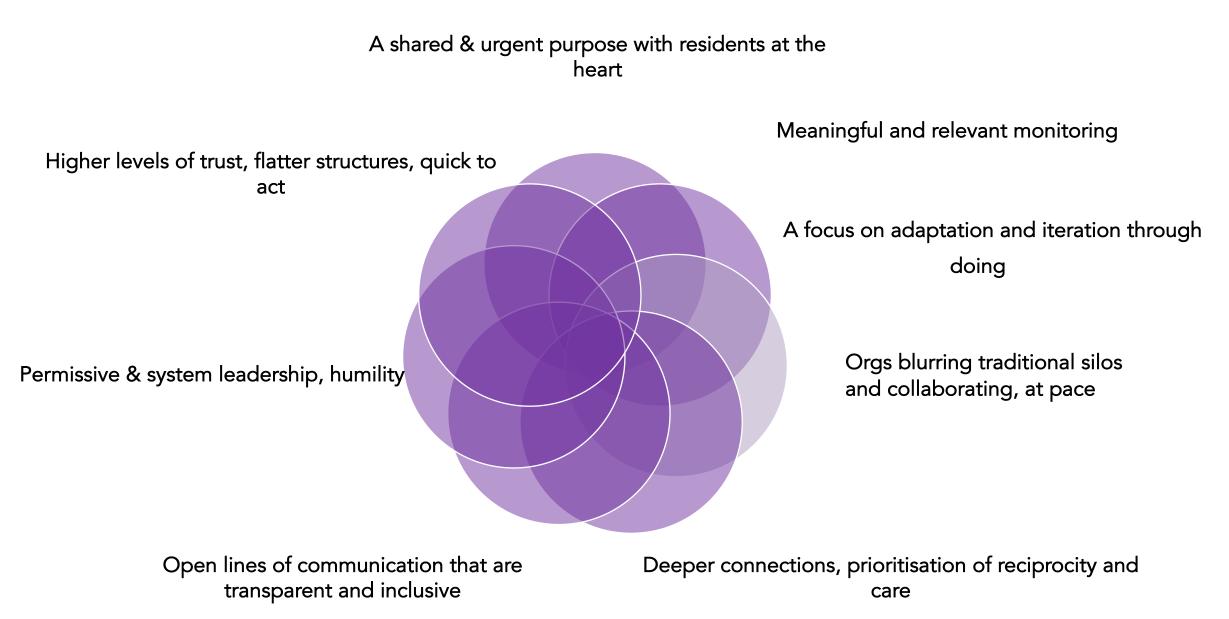
We **all** pressed pause, a collective effort

Increasing demand for local responses to local challenges



### What we see

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# What we've heard from funders

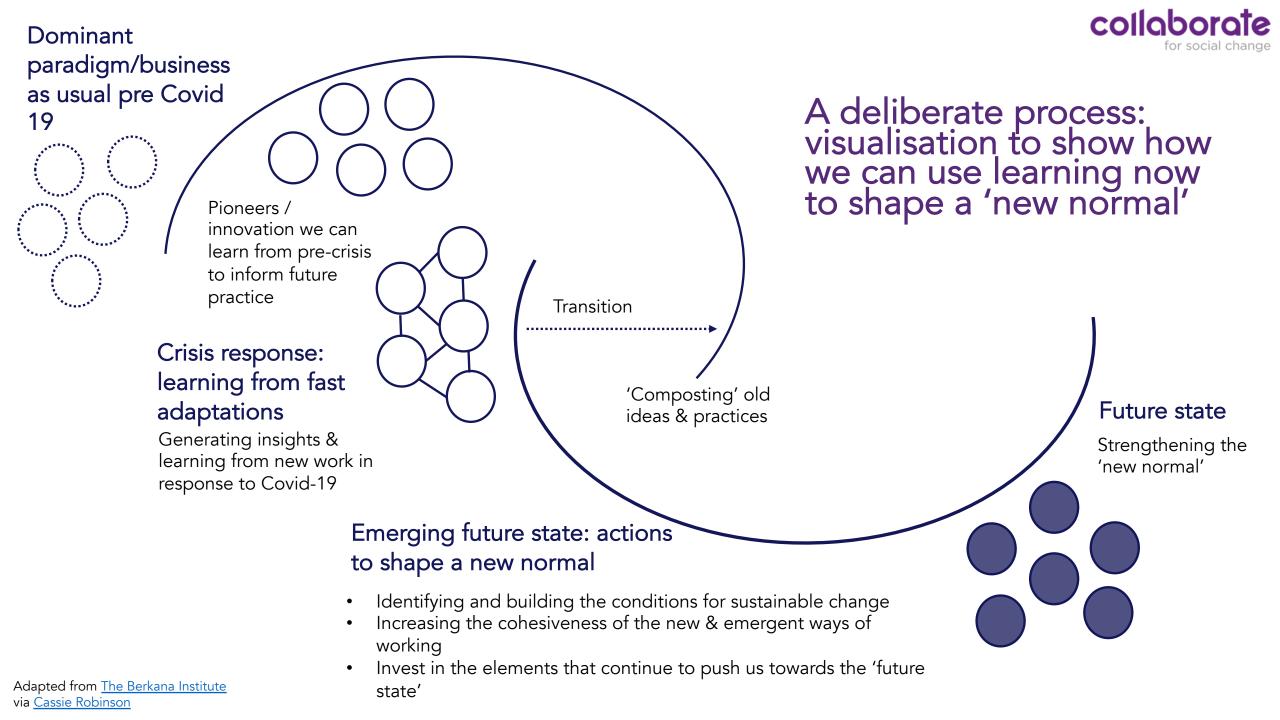
- Many funders have radically changed their way of working in response to COVID
- Sector leadership has demonstrated a new way of supporting and providing infrastructure to places and communities
- Trust became the main currency
- This work during Covid is leading to conversations about how funders operate in the longer term (core funding, for example)





### What we think

# Understanding the 'liminal state'



### System transition

- Transitioning from one state to another: increasing the cohesiveness of the new system.
- Putting tension on the system, amplifying actions to stop the system reverting back
- Creation of a new state by reaching a threshold & investing in the conditions to support and stabilise the new system

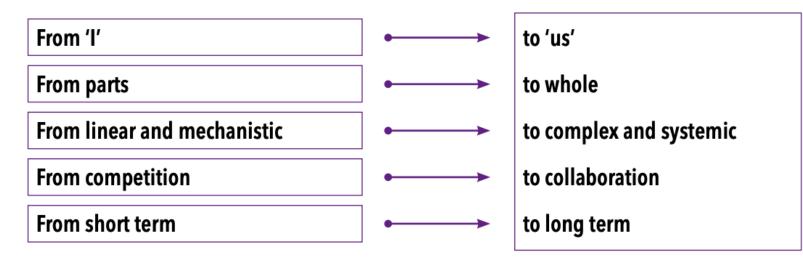


Could the Collaborative Society framework act as a map or compass for this process of transition and renewal?

#### **A FRAMEWORK FOR A COLLABORATIVE SOCIETY**

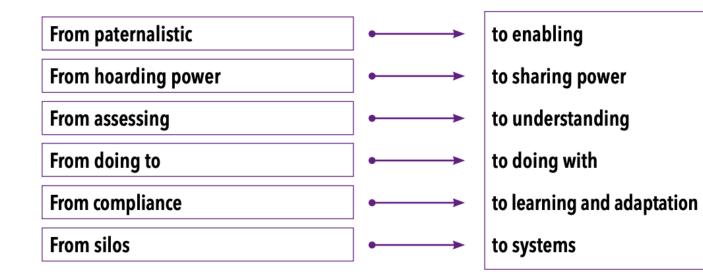


#### **SHIFTS FOR A COLLABORATIVE MINDSET**





#### SHIFTS FOR COLLABORATIVE PUBLIC SERVICES AND SERVANTS





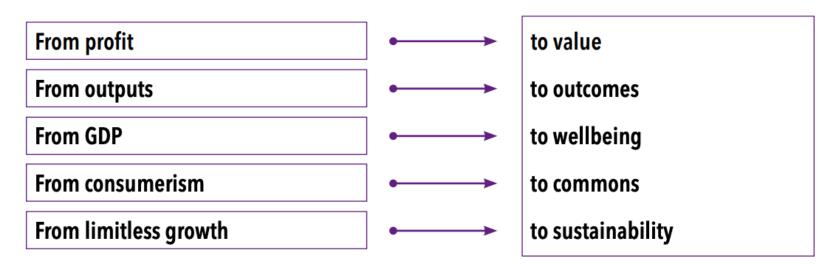
#### **SHIFT FOR COLLABORATIVE COMMUNITIES**

From them

to us

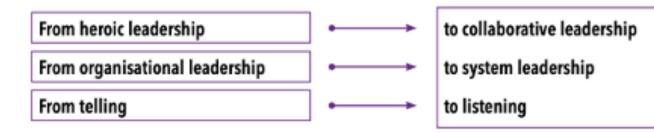


#### **SHIFTS FOR A COLLABORATIVE ECONOMY**

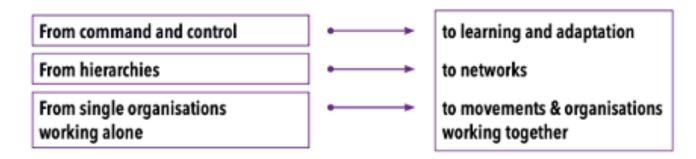


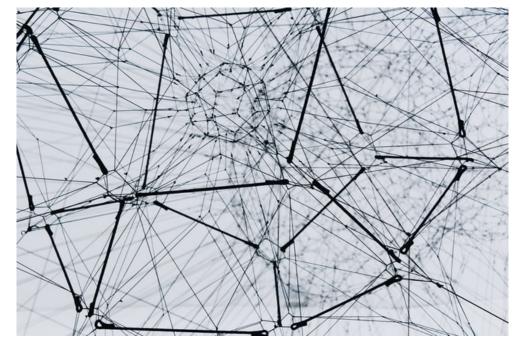


#### SHIFTS FOR COLLABORATIVE LEADERSHIP



#### SHIFTS FOR COLLABORATIVE ORGANISATIONS AND ORGANISING







## What underpins these shifts?

### 'The process you use to get to the future is the future you get'

- Myron's Maxim



# Human Learning Systems



Variety, Empathy, Strengths, and Trust (VEST)



Learning drives adaptation to improve outcomes



Taking responsibility for the health of the system. Organisations don't create outcomes



### Invest in...

Conditions:

- The foundations that underpin change
- The space for innovation and learning; multiple strands of activity in pursuit of a shared aim
- The infrastructure that pulls people and organisations towards collaboration (away from competition)

Coalitions:

- Broad and diverse coalitions of people and organisations
- Share learning and ideas
- Draw in new thinking, look to alternative approaches
- Make the case for collective action

Co-creation:

- Prioritise opportunities for imagination & creativity; the current paradigm is broken
- Engage the unusual suspects. Diversity brings intelligence
- Challenge one another push the boundaries



# Could this begin with...

A coalition of local places and local leaders (incl. funders) asking the big questions about what comes next, learning together, engaging a wide range of unusual suspects in the conversation, beginning to experiment with creating the new normal and taking decisions with intent?





### Discussion

- Reflections
- Does this framing help at all?
- What's your appetite to push towards a 'new normal'?
- Where are the live opportunities to learn from and build on?





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