

Where do we go from here? Learning from the response to Covid19 to help build a new normal

Hannah Anderson July 2020



What we know

Public services are under immense pressure

Looming recession

The pressure of lockdown & effects of Covid19 is not shared equally

Centralisation and command & control are core operating principles for the govt.

Increased attention on the role of **public** services

Questions about which parts of the economy we invest in & value and why

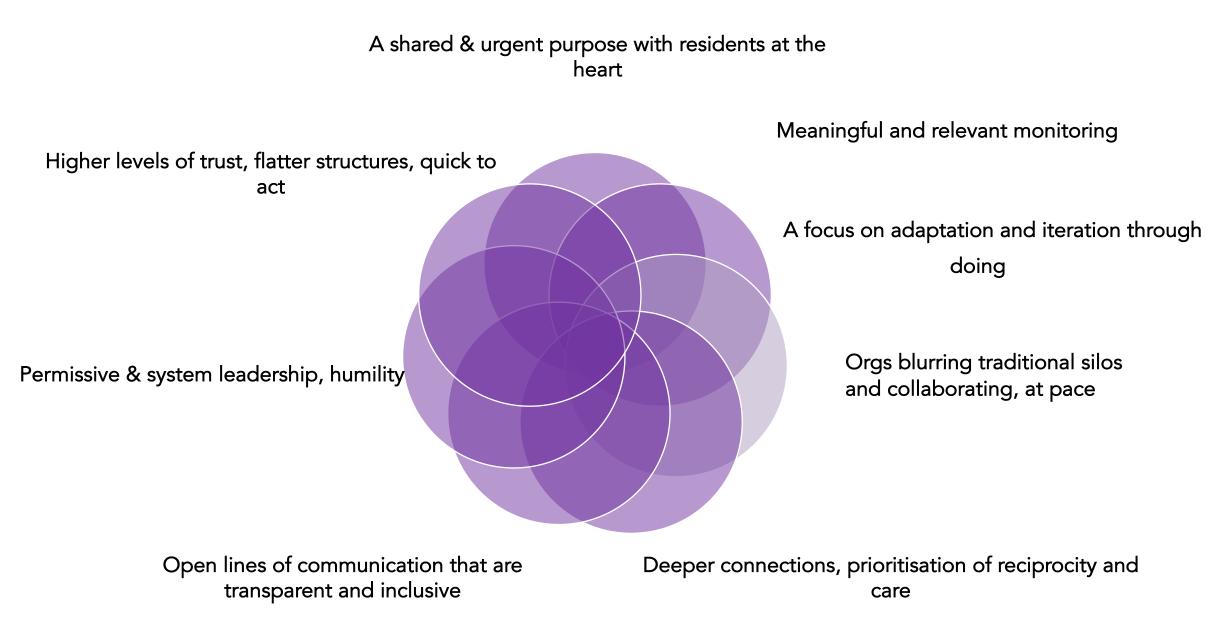
We **all** pressed pause, a collective effort

Increasing demand for local responses to local challenges



What we see

4





What we've heard from funders

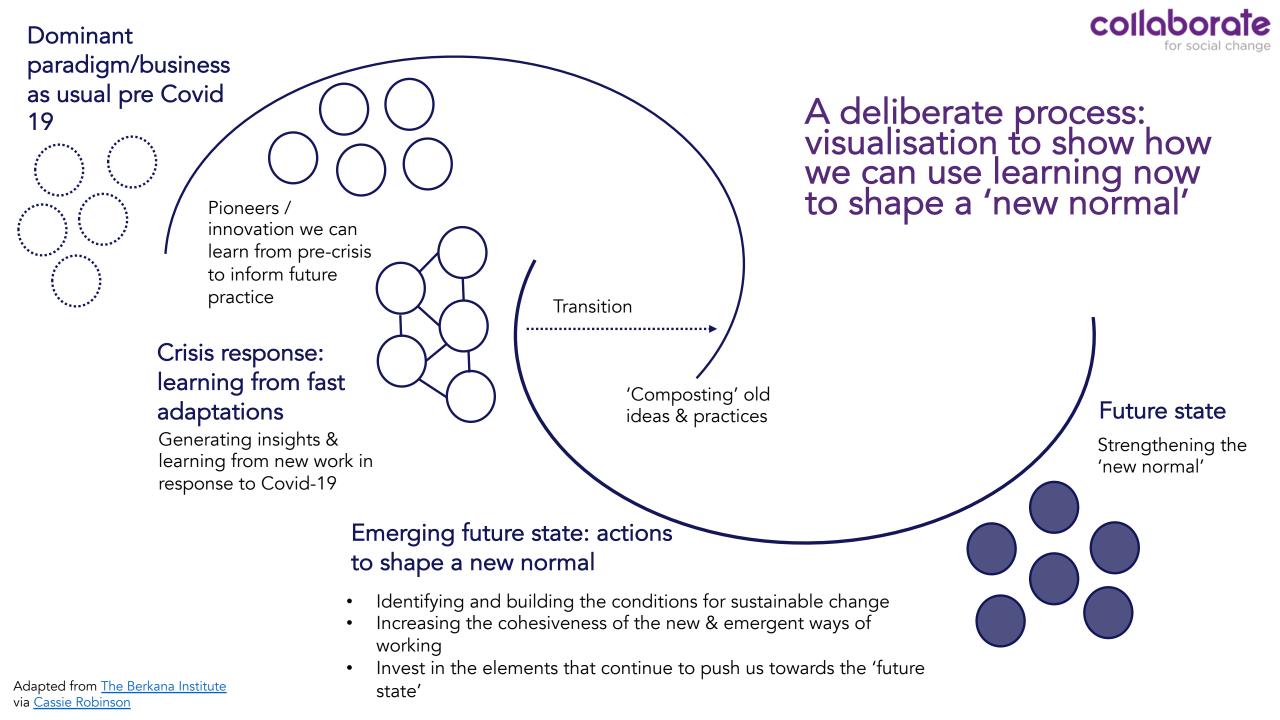
- Many funders have radically changed their way of working in response to COVID
- Sector leadership has demonstrated a new way of supporting and providing infrastructure to places and communities
- Trust became the main currency
- This work during Covid is leading to conversations about how funders operate in the longer term (core funding, for example)





What we think

Understanding the 'liminal state'



System transition

- Transitioning from one state to another: increasing the cohesiveness of the new system.
- Putting tension on the system, amplifying actions to stop the system reverting back
- Creation of a new state by reaching a threshold & investing in the conditions to support and stabilise the new system

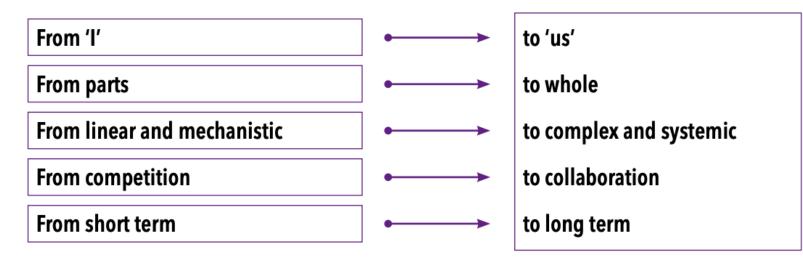


Could the Collaborative Society framework act as a map or compass for this process of transition and renewal?

A FRAMEWORK FOR A COLLABORATIVE SOCIETY

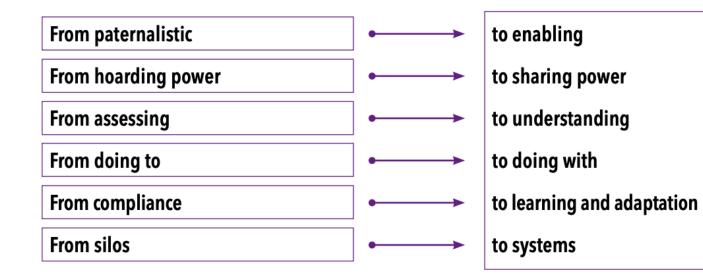


SHIFTS FOR A COLLABORATIVE MINDSET





SHIFTS FOR COLLABORATIVE PUBLIC SERVICES AND SERVANTS





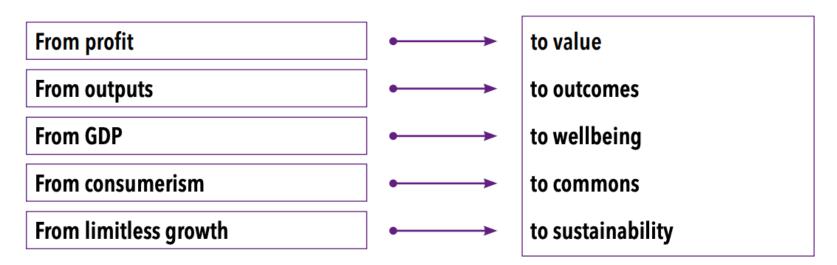
SHIFT FOR COLLABORATIVE COMMUNITIES

From them

to us

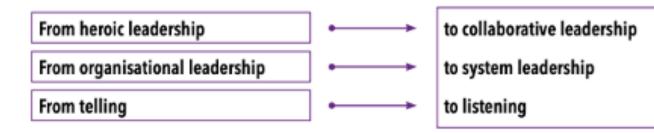


SHIFTS FOR A COLLABORATIVE ECONOMY

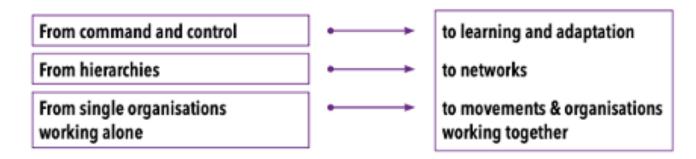


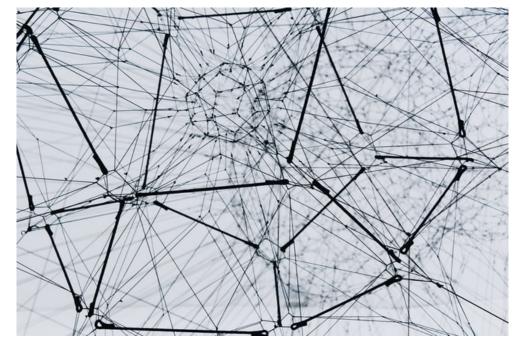


SHIFTS FOR COLLABORATIVE LEADERSHIP



SHIFTS FOR COLLABORATIVE ORGANISATIONS AND ORGANISING







What underpins these shifts?

'The process you use to get to the future is the future you get'

- Myron's Maxim



Human Learning Systems



Variety, Empathy, Strengths, and Trust (VEST)



Learning drives adaptation to improve outcomes



Taking responsibility for the health of the system. Organisations don't create outcomes



Invest in...

Conditions:

- The foundations that underpin change
- The space for innovation and learning; multiple strands of activity in pursuit of a shared aim
- The infrastructure that pulls people and organisations towards collaboration (away from competition)

Coalitions:

- Broad and diverse coalitions of people and organisations
- Share learning and ideas
- Draw in new thinking, look to alternative approaches
- Make the case for collective action

Co-creation:

- Prioritise opportunities for imagination & creativity; the current paradigm is broken
- Engage the unusual suspects. Diversity brings intelligence
- Challenge one another push the boundaries



Could this begin with...

A coalition of local places and local leaders (incl. funders) asking the big questions about what comes next, learning together, engaging a wide range of unusual suspects in the conversation, beginning to experiment with creating the new normal and taking decisions with intent?





Discussion

- Reflections
- Does this framing help at all?
- What's your appetite to push towards a 'new normal'?
- Where are the live opportunities to learn from and build on?





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